



16400 Huntersville Concord,
Huntersville, NC 28078
704-875-1371

February 11th, 2009
Jeff Rubin, Account Manager
VehiCare, LLC
4200 Joe Street
Charlotte, NC 28206

Dear Jeff,

As one of the country's leading flower growers, Metrolina Greenhouses delivers to Lowe's and Wal-Mart locations all over the eastern United States. Established in 1972, the company's sales exceed \$100,000,000 annually. With over 450 employees, a myriad of equipment including 26 trucks and 125 trailers, and a tight delivery schedule to manage, it's easy to see how VehiCare's maintenance service can make a big impact on our business.

In the past, we tried several different solutions to managing our fleet. We have leased our trucks, but found that cost model inappropriate for our business. We then bought our trucks, but we didn't have a PM solution. At the time, the best solution was to take the trucks to the dealership for service. Unfortunately, this resulted in slow turn-times (extended vehicle downtime), and ate up both fuel and labor costs as we had to pay two drivers to shuttle a truck to and from the dealership.

We employ two mechanics in our own shop, so we naturally considered doing PM services in-house. But our mechanics would prefer to work on the larger repair items, and when we did the math, VehiCare's pricing model mirrored our cost. We also considered the additional value of cradle-to-grave oil/fluid management, and the peace of mind that comes with knowing we would be EPA compliant. The pricing model and added value of EPA compliant management made our choice to use VehiCare an easy one.

Our trucks carry time-sensitive deliveries, and we cannot leave our equipment maintenance to chance. Since VehiCare began doing our PM services, we are confident in the condition of our vehicles, and we feel that the life of the vehicles has been extended as well.

Jeff, I am very pleased with the results your company has provided for Metrolina Greenhouse. **I would recommend VehiCare to anyone looking for a professional and competent maintenance company to increase their vehicle availability, while keeping cost under control.** Thank you for your hard work . We look forward to continued success in the years to come.

Sincerely,

A handwritten signature in black ink that reads "Linda Davidson". The signature is written in a cursive, flowing style.

Linda Davidson
Transportation Manager
Metrolina Greenhouses, Inc.